

26th November 2020

## NOTIFICATION: DSB Firewall Software Update

**Audience: API Users Utilizing VPN Connectivity**

**Notification details:**

The purpose of this notification is to inform DSB API users utilizing VPN connectivity of the upcoming work to update the firewall software.

**Impact to users:**

This change should be seamless and no impact to the users is to be expected since the software update will be performed during the weekly maintenance window. Please note that VPN users may be disconnected while the update is being performed. VPN users are also encouraged to perform a connectivity test via netcat or telnet to ensure connectivity is unaffected after the upgrade. Kindly note that DSB will send a completion notification once the upgrade has been completed so that VPN users can start their connectivity testing.

**Implementation timelines:**

- Standard Maintenance Window: Sunday 29th November 2020 00:30am - 12:30pm UTC

**Action Required:**

- Please report any connectivity issues you experience by sending an email to [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com)

**Please note that you are receiving this notification as a user who connects to the DSB API via VPN.**

